



Outside School Care NT

Frequently Asked Questions (FAQs)

1. Do we have to fill out a new Enrolment form?

Yes, this is a legal requirement, you can download the enrolment pack off our website or you can pick a hard copy up from the front office at Humpty Doo Primary School

2. Who do I go through for bookings?

Kieran is the site Manager, please email him with all your booking requests; compliance@outsideschoolcare.com.au

3. Where will the OSHC be located?

The OSHC will be located in the 2nd demountable next to the one that is used now. The same outside facilities will be available.

4. How do we pay our fees?

EasyPay is the method of payment, your weekly or fortnightly fees are debited from your account on a Wednesday. You may nominate specific days or weeks that you would like these deductions, please email Ashlea; accounts@outsideschoolcare.com to make arrangements for this.

If you do not choose to use EasyPay a \$250 Bond payment must be transferred before bookings can be confirmed and then weekly/fortnightly payments must be transferred to our bank account. Please provide your name in the transfer description. BPAY is also available, please email office@outsideschoolcare.com.au to obtain the reference numbers.

Account Name: Outside School Care UT PTY Limited

BSB: 065 905

Account Number: 1044 4245

5. What time will be service be open?

Before School Care – 6:30-till school starts

After School Care – When school ends till 6:00pm

Vacation Care – 6:30am-6:00pm

6. Is there a snack provided?

Yes, we provide afternoon tea during after school care. Breakfast will also be an option during Before School Care. Vacation Care offers, morning tea and afternoon tea.

7. Will my children be getting picked up from class?

Pre-school, Transition and Year 1 students will get picked up from their classroom, all other students are to make their own way to OSHC at the end of school.