IMPORTANT NOTICE FOR FAMILIES #1

SERVICE OPERATIONS

- Outside School Care NT services will operate normal BSC and ASC services for the week Monday 6th April to Thursday 9th April 2020

- Vacation Care will be offered at our WOODROFFE and HOWARD SPRINGS sites for the week Tuesday 14th-Friday 17th April 2020. Families enrolled at our Gray service will be offered places at Woodroffe, while Rosebery families may attend Howard Springs or Woodroffe services.

- At this time it assumed that ASC/BSC services will be offered from Monday 20th April 2020. This may change subject to schools operating as normal.

FEDERAL GOVT ANNOUNCEMENT RE CHILD CARE FEES

- The Federal Government have announced that they will cover families’ GAP fee from Monday 6th April

- The ‘FREE” childcare package covers both ASC and Vacation Care*

- Existing Families must ensure that their accounts are up to date as at Friday 3rd April

- Parents in arrears will still be subject to the conditions of our booking and Fee Management Policy. This may mean that future bookings may not be accepted.

- Parent experiencing financial difficulties should advise our Accounts team in order to discuss a payment plan on accounts@outsideschoolcare.com.au

- NEW ENROLMENTS will not be accepted during this time—unless families work (and can demonstrate) that they work in an essential service

- Weekly Statements will continue to be sent out each Tuesday

*Details of the Federal Assistance package have yet to be confirmed. More information will be provided once known.

HEALTH & SAFETY

- Please help us keep our services safe at this time

- Please practise ‘social distancing’ when coming to collect your child

- Please use the hand sanitiser provided.

- Please do not allow your child or yourself to attend our services if they/you are showing signs of being unwell

During this time—Stay safe, be kind!

For further information please consult our website: www.outsideschoolcare.com.au